

Our business

		Combined assurance level				
		1	2	3	4	5
7	Who we are	✓	✓			
8	Where we are	✓	✓			
10	Our business model	✓	✓			
14	Our differentiators	✓	✓			
16	Our strategy	✓	✓			
20	ESG ratings and accolades	✓	✓			



Combined assurance model: PG 66.



Who we are

Our unique ecosystem of services



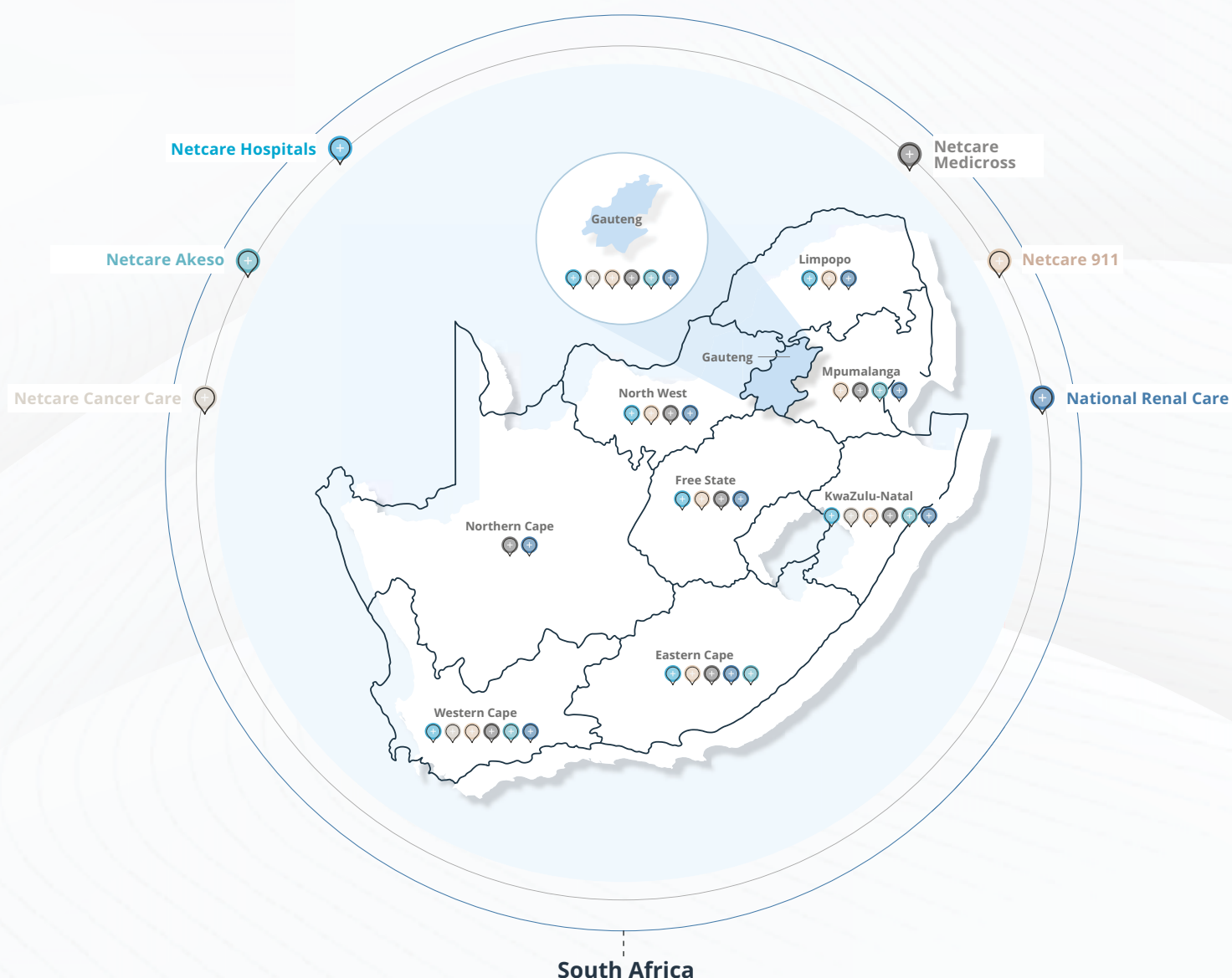
Group ● **NETCARE**

Divisions ● **NETCARE hospitals** **NETCARE 911** **NETCARE medicross** **NETCARE akeso** **NETCARE diagnostics** **NETCARE plus**

Products and services ● **NETCARE cancer care** **NETCARE pharmacy** **NETCARE Education** **NETCARE occupational health** **NETCARE appointmed™**

EMR: electronic medical record.

Where we are



Eastern Cape	Free State	Gauteng	KwaZulu-Natal	Limpopo
2 Netcare hospitals (489 beds) 2 Netcare 911 bases 1 Netcare Akeso facility (72 beds) 5 Primary care facilities 10 NRC¹ facilities	4 Netcare hospitals (408 beds) 5 Netcare 911 bases 1 Primary care facility 3 NRC facilities	26 Netcare hospitals (5 625 beds) 26 Netcare 911 bases 4 Netcare Akeso facilities (415 beds) 8 Cancer care centres 20 Primary care facilities 27 NRC facilities	10 Netcare hospitals (2 031 beds) 11 Netcare 911 bases 3 Netcare Akeso facilities (176 beds) 4 Cancer care centres 14 Primary care facilities 14 NRC facilities	1 Netcare hospital (200 beds) 12 Netcare 911 bases 3 NRC facilities
Mpumalanga	North West	Northern Cape	Western Cape	
22 Netcare 911 bases 1 Netcare Akeso facility (75 beds) 2 Primary care facilities 1 NRC facility	1 Netcare hospital (211 beds) 9 Netcare 911 bases 2 Primary care facilities 2 NRC facilities	2 Primary care facilities 1 NRC facility	5 Netcare hospitals (939 beds) 5 Netcare 911 bases 5 Netcare Akeso facilities (269 beds) 4 Cancer care centres 17 Primary care facilities 12 NRC facilities	

1. National Renal Care.



Our business model

Our inputs

Capitals	Resources and relationships	Constraints/challenges to securing inputs
SRC Social and relationship capital	- Our stakeholders: our patients, our people, doctors, allied healthcare professionals, private medical funders, suppliers, regulators, government, investors and society. - Regulatory licences. - Our social licence to operate. Our stakeholders : PG 56.	- Balancing key stakeholder interests. - Reduced disposable income among consumers. - Achieving consistent quality of care across our ecosystem. - Alignment between the interests of private medical funders and healthcare providers. - Local manufacture of medical supplies. - Adverse impact of load shedding on the local supply chain. - Increasing social unrest and loss of trust between stakeholders.
HIC Human and intellectual capital	- An experienced leadership team. >18 000 employees. - Innovation capability and institutional knowledge. - Consistency of care, digital and data strategies, and new business innovation. - Strength of the Netcare brand and reputation. - Our management systems. - Our governance and control frameworks.	- Attracting and retaining scarce skill sets and diverse talent in a competitive market. - Risk of emigration among skilled professionals. - Increasing levels of mental health and financial challenges among employees. - Regulated limits on nurse training. - User acceptance of digital offerings. - Regulatory challenges associated with innovation and new business development. Our management systems : PG 107.
MC Manufactured capital	- R13.9 billion in property, plant and equipment: - Facilities within our ecosystem including training facilities. - Vehicle fleet. - IT architecture across seven divisions. - National infrastructure on which we depend (power, water, roads and waste).	- Balancing asset heavy and asset light service provision. - Poor state of SA's national infrastructure. Where we are : PG 8.
NC Natural capital	1 738 megalitres of water, including borehole water and desalination of seawater. 195 473 MWh of energy; 14 580 MWh being from renewable sources.	- Capital required to transition to cleaner technologies. - Gaining municipal approval to implement wastewater treatment facilities. - Cost and availability of electricity and water.
FC Financial capital	- R11 041 million equity capital from shareholders. - Financial resources available: - R2.3 billion net cash. - R5.0 billion unutilised debt facilities.	- Recovering profitability to pre-pandemic levels in a tough economic environment. - Rising costs relative to tariffs.

Value enhancers and the value created or preserved	Risks
- Effectively and transparently engaging with stakeholders to maintain trusted relationships. - Ensuring ethical and compliant business conduct. - Driving digital engagement that is easy and convenient. - Cultivating inclusive relationships that are mutually beneficial and support a better healthcare system in SA. - Collaborating to address inequality and socioeconomic challenges.	Created Our patients, doctors, allied healthcare professionals, private medical funders, suppliers, regulators and society. Preserved Our people, government and investors. BR1 BR2 BR3 BR4 BR5 BR6 BR7 BR8 BR9 BR10 BR11
- Embedding a values-driven, ethical and compassionate culture. - Investing in employee training and development. - Driving DEI¹ and belonging. - Establishing good relationships with employee representatives. - Managing data, systems, processes and procedures to develop, monitor and deliver quality clinical outcomes. - Investing in digitisation, data management and analytics.	Created Our patients, our people, doctors, allied healthcare professionals, private medical funders and society. Preserved Suppliers, regulators, government and investors. BR4 BR6 BR7 BR9 BR11
- Investing in specialised healthcare facilities and expansionary projects. - Investing in advanced medical equipment, facility upgrades and asset maintenance. - Investing in infrastructure to secure the supply of critical utilities and contribute to environmental improvement.	Created Our patients, our people, doctors, allied healthcare professionals, suppliers and society. Preserved Private medical funders and investors. BR1 BR3 BR5 BR6 BR9
- Investing in projects that support the efficient use of natural resources. - Investing in waste recycling initiatives.	Created Government, investors and society. Preserved Our patients, our people, doctors and allied healthcare professionals. BR3 BR5
- Maintaining a strong statement of financial position with sufficient inflow of capital to support the Group's operations and strategy. - Employing a disciplined capital allocation framework. - Continuous focus on operational efficiencies.	Created Government and investors. Preserved Our patients, our people, doctors, allied healthcare professionals, suppliers and society. BR1 BR2 BR6 BR8 BR9 BR10 BR11

Operating environment PG 44
A challenging economic environment and the impact on medical scheme membership.

The impact of increasing burdens of disease on healthcare affordability.

Critical shortage of specialists and nursing skills.

Digitisation and its impact on healthcare delivery.

A difficult social context plagued by poverty and inequality.

Resource availability hampered by dysfunctional infrastructure and climate change.

Our top business risks and their associated opportunities PG 65

BR1 Economic environment and demand for private healthcare
BR2 Funder regime
BR3 Availability of electricity supply
BR4 Availability and quality of skills
BR5 Water security
BR6 Failing state and civil unrest
BR7 Cybercrime and cybersecurity
BR8 Delivering consistently outstanding person centred health and care
BR9 Implementation of the digital and data strategies
BR10 Sector regulations
BR11 Competitor activity

¹. Diversity, equity and inclusion.

Our business model continued

Our business activities

Private hospitals	Emergency services	Primary care
 NETCARE hospitals  NETCARE cancer care  NETCARE pharmacy  NETCARE akeso  NETCARE Education  NETCARE appointmed™	 NETCARE 082911 24HR EMERGENCY MEDICAL SERVICES	 NETCARE medicross  NETCARE occupational health  NETCARE appointmed™
Services	Services	Services
- Multi-disciplinary acute medical institutions, including centres of excellence, cancer care, rehabilitation, day clinics for non-acute procedures and care, and emergency and trauma departments. - Institutional pharmacies for direct supply, management and dispensing of medicine. - An integrated multi-disciplinary mental health offering focusing on dialectical behavioural therapy. - A free telephonic appointment booking service to find doctors and specialists at Netcare hospitals and Netcare Akeso facilities. - Nursing education and emergency and critical care colleges.	- Pre-hospital emergency services: - Helicopter ambulances. - ICU ambulance service, including patient transfer between medical facilities. - An ICU-configured jet ambulance service (national and international patient transfer). - National Emergency Operations Centre with geolocation capabilities. - Contracted services to industrial clients and corporates for health, safety and risk management. - Contracted to manage the emergency services of client medical schemes.	- Family medical and dental centres providing access to GPs, dentists, radiology, pathology, pharmacy and allied healthcare professionals. - Occupational health, travel and wellness services to contracted employer groups. - A free telephonic appointment booking service to find doctors at Netcare Medicross medical and dental centres.

Renal care	NetcarePlus	Diagnostics	Employee wellness
 national renal care™	 NETCARE plus	 NETCARE diagnostics	 ICAS South Africa
Services	Products	Services	Services
Dialysis services to patients with compromised kidney function.	- Integrates funding solutions with the provision of care: - Prepaid vouchers for GPs, optometrists and dentists. - Prepaid all-inclusive in-hospital procedures. - Accident and trauma cover and gap cover. - Primary care insurance.	Supports Dr Eshle Nomlomo Inc. – a pathology practice that offers a broad range of digitised and integrated point-of-care testing, including routine diagnostic profiles in the form of general biochemistry, endocrinology, immunology, serology, haematology and coagulation.	A holistic offering of people-focused solutions, preventative care and counselling services that mitigate risks and put business and employee wellbeing first.

Our outputs

The provision of quality private healthcare, starting with enabling patients to access the care they need, providing them with diagnosis and treatment and supporting their recovery, and expanding into guided care after their discharge.

Our emissions for the year totalled 341 721 tCO₂e and our HCRW¹ and general waste generated totalled 5 038 tonnes and 3 026 tonnes, respectively.

 Environmental sustainability : PG 161.

1. Healthcare risk waste.

Our value outcomes

Capitals	Outcomes	UN SDGs	
SRC Social and relationship capital	- Partnerships that support the delivery of our strategy. - An improved personalised patient experience that delivers a competitive advantage and supports business growth. - Partnerships with highly skilled healthcare practitioners that support patient volumes. - Inclusion in restricted provider networks. - A secure supply of clinically appropriate consumables and pharmaceuticals. - Programmes that provide medical procedures to indigent patients.		Value created, preserved or eroded for stakeholders in FY 2023: Our patients: PG 108. Doctor partnerships: PG 118. Private medical funders: PG 123. Suppliers: PG 125. Society: PG 128.
HIC Human and intellectual capital	- A skilled, engaged and motivated workforce that lives the behaviours of <i>the Netcare Way</i>. - A robust succession pipeline. - Best and safest person centred health and care that is participatory and aligned to international standards with a focus on continuous clinical improvement. - World class healthcare at an affordable price supported by digitised processes, enhancing our brand, reputation and competitive advantage.		Value created, preserved or eroded for our people in FY 2023: PG 135. Our digital and data strategy: PG 146. Our new business development: PG 152.
MC Manufactured capital	- Well maintained equipment and facilities. - Latest medical equipment and technologies. - A secure supply of electricity and water. - Enhanced national healthcare infrastructure.		How we allocated capital to enhance our offering and secure water and electricity: PG 155.
NC Natural capital	- Defined pathway to becoming carbon neutral. - Safeguards against health risks arising from toxic waste. - Access to sustainability-linked financing. - Cost savings from efficient use of natural resources.		Our environmental sustainability strategy: PG 161.
FC Financial capital	- Capital to expand into higher-demand disciplines. - Robust financial performance. - Returns to investors.		Value created, preserved or eroded for our investors in FY 2023: PG 170.

Our differentiators

We lead trauma care in SA

29 accredited trauma units.

Netcare Christiaan Barnard Memorial Hospital received Level 1¹ trauma accreditation from the Trauma Society of South Africa² in February 2023.

Only four hospitals in SA have achieved Level 1 trauma accreditation, all within the Netcare Group (Netcare Alberton, Netcare Christiaan Barnard Memorial, Netcare Milpark and Netcare St Anne's hospitals).

Market leader in mental health services

Netcare is strongly positioned in mental healthcare with a new facility in Gqeberha, Eastern Cape, opened in FY 2023, and 164 beds to be added to the portfolio in FY 2025.

Landmark medical procedures

Netcare Kuilsriver Hospital performed SA's first endoscopic lung volume reduction procedure this year.

21 hearts, 13 lungs, 4 livers and 119 kidneys transplanted in FY 2023.

The Biotronik Amvia Sky pacemaker was successfully implanted at Netcare Milpark Hospital, the latest advancement in cardiac pacing technology.

The only healthcare Group in SA with Group-wide ISO certification

Group-wide ISO 9001:2015 certification from the British Standards Institution differentiates Netcare from its competitors who have implemented ISO certification in selected divisions only.

A number of Netcare facilities have additional accreditations with various standard bodies, including accreditation for cancer treatment, renal dialysis and Netcare Education.

Largest private provider of primary and renal care

Netcare Medicross is the largest primary healthcare provider and National Renal Care the largest provider of dialysis services in SA's private sector, both of which have a national footprint.

1.6 million primary care patient visits (FY 2022: 1.7 million).

Leading provider of emergency medical services

>410 000 calls managed by the Emergency Operations Centre.

FY 2022: >429 000

225 ambulances and emergency response vehicles.

FY 2022: 239

8 helicopter ambulances with 1 271 critical missions flown across rotary and fixed-wing aircraft.

FY 2022: 8

The only emergency service in Africa that is fully digitised with all emergency transport having telemetry capabilities.

290 people received life saving interventions through virtual consultations with the Emergency Operations Centre in FY 2023.

1. Capable of providing leadership and total care for every aspect of injury, from prevention through rehabilitation, and have 24-hour availability of all major specialties with a trauma surgeon as director.
2. Aligned to the American Trauma Society accreditation principles.

A digital strategy that will deliver competitive advantage

Our digital strategy is welcomed and is starting to be recognised as a competitive advantage. EMRs¹ are available across seven of our divisions, with 38 of our acute hospitals and all of our mental health hospitals digitised.

Both Netcare and National Renal Care have mobile applications to support easy and convenient engagement with patients.



Overall winner of the corporate category of the BCX Digital Innovation Awards for developing the HEAL Electronic Medical Record platform for Netcare Medicross

NetcarePlus

NetcarePlus provides access to affordable private healthcare and demonstrates that it is possible to deliver new benefits and better value in the provision of healthcare.

NetcarePlus provides a growth opportunity for the Group. The Group benefits from both the sale of the products as well as the increased use of the Netcare ecosystem.

NetcarePlus is supported by our network of over 1 250 trusted healthcare practitioners across SA.



Market leaders in environmental sustainability

Over R1.5 billion in sustainability-linked bonds and green funding secured to date.

Exceeded the ten-year targets of our 2023 environmental sustainability strategy set in FY 2013.



First healthcare organisation in Africa to join the UN's Race to Zero 2050 Challenge

A leading provider of private healthcare education and training

Netcare Education comprises five nursing education colleges and two emergency and critical care colleges with campuses located in Gauteng South West, Gauteng North East, KwaZulu-Natal, Eastern Cape and Western Cape.

Our nursing qualifications are accredited by SANC and aligned to the National Qualifications Framework. The Faculty of Emergency and Critical Care is accredited through the University of Johannesburg and is also accredited to present American Heart Association courses by the Resuscitation Council of South Africa.

National Renal Care² has four training academies, 17 facilities accredited to train clinical technology students and 18 accredited to train nephrology nursing students.

Strong statement of financial position and strong cash generation
Returned R1.1 billion to shareholders in dividends and share buybacks.

1. Electronic medical records.

2. The nephrology nursing course has been on hold since 2019 while SANC updates the curriculum.

Our strategy

Our purpose

Providing **YOU** with the best and safest care.

Our values

Care

Dignity

Participation

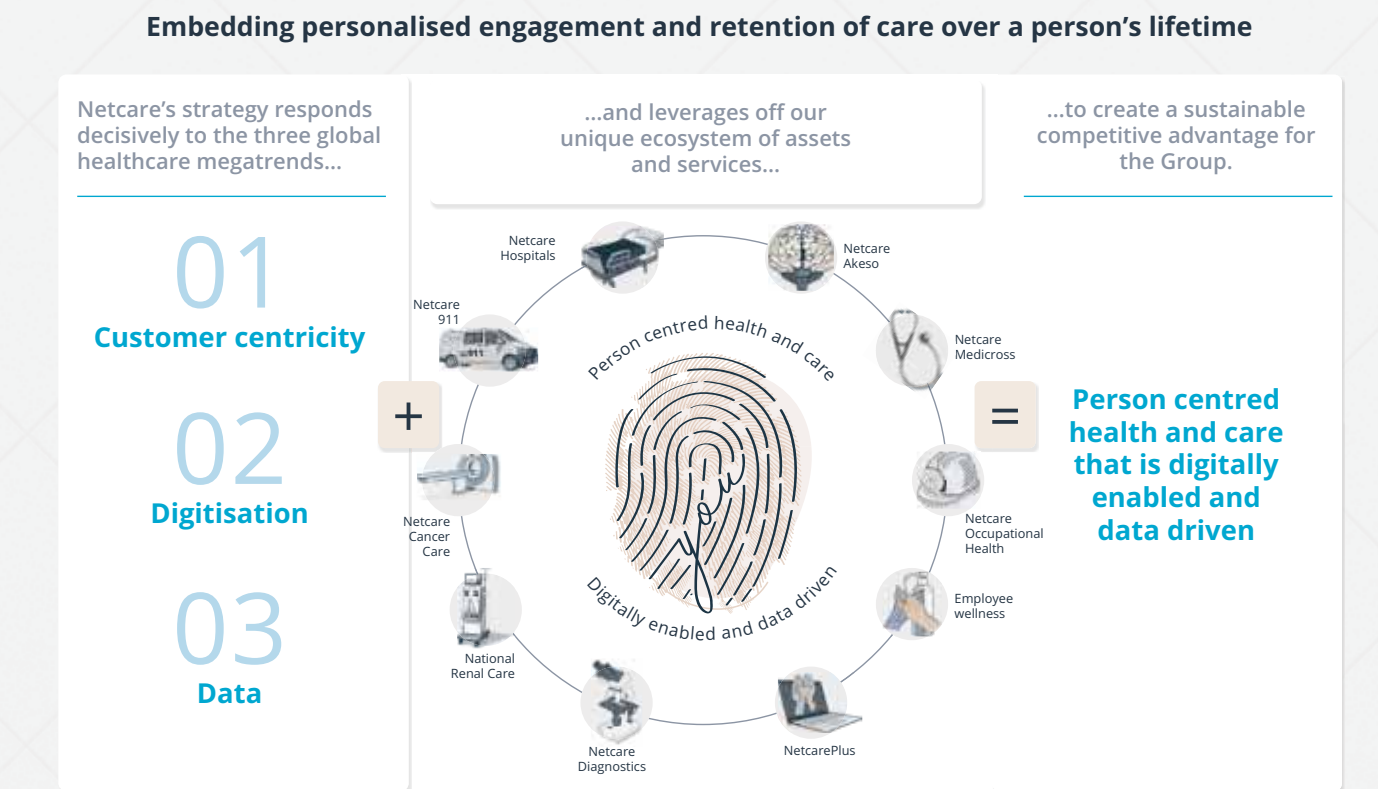
Truth

Compassion

Our promise

We promise to care for **you**, and about **you**, in a manner that places **you** and your family at the centre of everything we do. We recognise that **you** are an individual with unique needs and expectations. We recognise the importance of your family and loved ones in your healing process. We are here to provide **you** with the best and safest care, when **you** need it and in a way that we would wish for our loved ones.

Our strategic direction



Overview of strategic progress: PG 79.

Group balanced scorecard KPIs for FY 2023			Our intended strategic outcomes
	Consistency of care Delivering consistently excellent clinical services and experiences, ensuring the best and safest person centred care.	- Nurse compassion score¹. - Doctors recommending Netcare as a workplace of choice. - Gross number of new specialists granted admitting privileges¹.	Medium-term outcomes Grow market share - Annual patient day growth to exceed the market. - Excel in our traditional business. - Develop new products and services. Differentiate the patient experience - Superior quality outcomes. - Enhanced patient safety. - Improved patient experience and engagement. Retain patients - Integrated healthcare platform. - Personalised experiences. - Retain patients within our ecosystem over their lifetimes. Grow margins and improve returns Meet our internal targets for: - Occupancy - EBITDA margin - ROIC - Net debt/EBITDA - EBITDA/net interest
	Disruptive innovation Implementing medical technologies, digitisation and data solutions for the benefit of our patients and business.	- Additional Hospital Division beds digitised. - Doctor adoption of e-scripts¹. - Doctor adoption of clinical orders¹.	
	Transformation of our society Continuing to invest in and develop our workforce and communities.	- Improvement in preferential procurement. - Reduction in voluntary employee turnover. - Increase in the representation of black managers at middle management.	
	Organic growth Driving strategic engagements with doctors and funders, investing to maintain the quality of our facilities and developing new products and services to promote sustainability, inclusivity and access.	- EBITDA margin. - Growth in adjusted HEPS compared to FY 2022. - ROIC (measured over FY 2022 and FY 2023). - Cash conversion (measured over FY 2022 and FY 2023).	Medium- to long-term outcome Maintain our social licence to operate - Meaningful contribution to the national healthcare system. - Maintain our B-BBEE rating. - Deliver our 2030 environmental sustainability strategy. - Maintain a high level of stakeholder engagement and communication.
	Integration Creating strategic and synergistic partnerships between all divisions and functions.		
	Investment Creating economic value and optimising capacity utilisation.		
	Environmental sustainability Ensuring minimal environmental impact by managing our resources responsibly, efficiently and to the benefit of the environment.	- Additional year-on-year tCO₂e avoidance from energy efficiency projects and renewable energy sources. - Reduction in overall water consumption per bed in use¹. - Reduction in waste to landfill¹. - Reduction in HCRW² to landfill¹.	

1. Measure applies to the Hospital Division.
2. Healthcare risk waste.

Our strategic journey over the last six years

Where we have come from...

- ✗ **Traditional healthcare model:** fragmented, siloed and episodic care.
- ✗ **Patient experience:** little knowledge about a patient before and even after they leave us, with patients having limited understanding about their health and care.
- ✗ **Outcomes:** little influence on long-term health outcomes.
- ✗ **Cost:** limited coordinated care and unnecessary duplication from failure to share records and diagnostic tests.

Where we are going...

- ✓ **Participatory health and care:** a shift in the relationship between a patient and their healthcare provider towards a partnership of co-responsibility.
- ✓ **Empowered patients:** equal and active partners in their own health and care as:
 - They have the information they need to make informed and well considered decisions.
 - They are involved in their treatment pathway and take co-responsibility for outcomes.
- ✓ **Digitisation and data:** as the enabler of personalised and participatory health and care.

Our approach to adopting person centred health and care

Why?

Remain engaged with patients not only during their acute care but also afterwards in promoting their wellness.

How?

Provide patients with easy and seamless access to records and communications across all our delivery platforms i.e. digital records.

Delivering differentiated benefits



Nurses

- ✓ Removal of duplication and repetitive tasks.
- ✓ Automatic collection of clinical data from monitors in ICU and high care.
- ✓ More time caring for patients rather than managing records.



Doctors

- ✓ Remote access to real-time, accurate clinical data 24/7.
- ✓ Improved clinical outcomes.
- ✓ One source of clinical data for teams of doctors responsible for a patient's care.
- ✓ Electronic requests for nursing interventions and diagnostic tests.
- ✓ Expect to achieve ~50% reduction in overall medicolegal costs.



Consistency of care

- ✓ Improved patient safety.
- ✓ Fewer prescription dispensing errors.
- ✓ Enhanced quality of care outcomes.
- ✓ Rich clinical data to inform efficient treatment pathways.
- ✓ Improved perception of care and better patient engagement.



Additional benefits

- ✓ Reduced file storage (expect cumulative reduction of at least 50% over ten years from annual baseline spend of R12m).
- ✓ Reduced printing and stationery costs (expect cumulative reduction of at least 20% over ten years from annual baseline spend of R60m).
- ✓ More efficient administration.

Our global partners in delivering our strategy



Deutsche Telekom (Clinical Solutions):
Electronic medical records



Apple:
IOS mobile operating platform



Capsule Technologies:
Digital integration of all medical equipment and devices
(Originally called Qualcomm)



IBM Watson Health Micromedex:
Drug interaction, dosage and safety information
(Name changed to Merative)



SAP:
Finance, administration, billing, procurement and materials management

PHASE 1

Change management and adoption

CareOn is the highest risk project ever undertaken at Netcare. It required the full integration of all our equipment into the EMR, as well as the linking of all radiology and pathology requests and reports with more than 12 000 iPads in circulation (once complete). The most significant risks were doctor and nurse adoption of this new way of working. Our nurses have embraced this digital revolution with passion and commitment; many of whom had limited or no prior experience with computers and digital devices. Doctor adoption was more challenging; however, we included them in the design process to ensure our systems meet their expectations. EMRs are now widely embraced, and we continue to track doctor adoption to ensure that any problems that arise are quickly dealt with.

Digital transformation and data: PG 146.

Patient and person centred engagement

The Netcare App

Giving patients access to a full summary of the care they received at Netcare



Digital patient engagement: PG 111.
Summary of Care reports: PG 115.

Digitisation's profound impact on enhancing patient safety

01

Up to **60% of all prescribing errors** in hospital arise from the **misinterpretation** of a doctor's written script.

02

The provision of **e-scripting** can **eliminate errors** of legibility or misinterpretation.

03

Netcare's digital e-scripting approved by the SA Pharmacy Council in 2020 is a **first in SA**, and has **established the industry standard** for e-scripting.

04

With introduction of **IBM Watson Health Micromedex (Merative)**, all drug dosages, interactions, duplications and allergies are now **electronically checked**.

05

Digitisation is **eliminating up to 60%** of potential medication errors as well as incorrect dosages, drug interactions, duplications and potential allergies.

1. Center for the Advancement of Health. Computerized doctors' orders reduce medication errors, 2007.

ESG ratings and accolades



CDP¹

Global rating

Assesses climate change disclosure.

Last rating date:
December 2022
(valid to December 2023)

S&P Global Corporate Sustainability Assessment

Global rating

An investment index of emerging markets sustainability leaders.

Last rating date:
September 2023

MSCI ESG Research Inc.

Global rating

Provides ESG data, reports and ratings based on published methodologies.

Last rating date:
June 2023

Climate change

Scored B

Higher than the global and equal to the Africa average scores
2021: B

Water

Scored B

Equalling the global and Africa average scores
2021: B

Included in the Dow Jones Emerging Markets Index for the ninth consecutive year

Scored 93%

2021/22: 81%²
2020: 83%

2. The S&P Global Corporate Sustainability Assessment for 2021 was carried out by S&P to cover 2021 and 2022 assessments – the score reported for 2021/22 reflects this adjustment.

Achieved 'AA' rating – the second highest awarded on a six-point scale

2022: AA
2021: AA

Netcare has maintained AA rating for seven years.

MSCI ESG RATINGS AA

Note: during this year, Netcare's market capitalisation changed from mid- to small-cap. As a result, we were removed from the FTSE4Good Index Series.

Institutional Shareholder Services

Global rating

Provides investors with in-depth insight to incorporate sustainability in their investment decisions.

Last rating date:
March 2023

Achieved B- rating...

Corporate ESG Performance

ISS ESG Prime

...and a very high transparency level

2022: B-
2021: B-

36 local and international awards for environmental sustainability since 2013, solidifying our standing as an environmentally conscious healthcare institution

Global Green and Healthy Hospitals¹

Recognised as the Health Care Climate Champion in Africa – seen to be paving the way for climate-smart healthcare in our region.

Achieved Gold for Climate Leadership and Climate Resilience in the 2023 Health Care Climate Challenge Awards and Silver for Climate Mitigation.

Southern African Energy Efficiency Confederation

Awarded the 2023 Commercial Corporate Company of the Year Award in SA for our energy management programme.

19 national awards for transformation and CSI initiatives since 2007

Netcare Foundation

The Netcare Foundation was presented with a PMR Africa 2022 Diamond Arrow Award² for 'ESG programmes and initiatives', achieving the highest overall score. This is the Foundation's fourth Diamond Arrow Award.

Diversity, equity and inclusion

For the second consecutive year IRAS³, in partnership with the National Coalition for and of Persons with Disabilities, recognised Netcare for having the highest disabled persons rate in the health and social work sector, and one of the top five disabled persons rates of all JSE listed companies.

My Walk Made with Soul

My Walk Made with Soul, founded by Netcare and Adcock Ingram Critical Care, was the overall winner of the 2023 Nedbank Green Economy Competition for NPOs at the Trialogue Business in Society Conference.

PG 134.

UN Sustainable Development Goals



We believe that the Group, through its operations, strategy and partnerships is able to make a material and impactful contribution to ten of the 17 global challenges identified by the UN SDGs.

Our [ESG report](#) provides more detail.

1. Global Green and Healthy Hospitals is an international network that promotes healthcare without harm.
2. This award considers levels of managerial expertise, implementation of corporate governance, brand awareness and levels of innovation.
3. Integrated Reporting and Assurance Services.